

RESOURCES for MEDICAL HOME CARE COORDINATION Region 3
(The parishes of: Assumption; Lafourche; St. Charles; St. James
St. John; St. Mary; Terrebonne)

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Advocacy Center 800-960-7705 Spanish 800-960-7705 ext.2 Vietnamese 800-960-7705 ext.3 www.advocacyla.org/priorities.php	Legal assistance; Patient rights; Legal representation at no cost to families	Funded by the state for persons elderly or with disabilities	No
Child Protection Investigation Assumption/Lafourche 866-461-6278 St. Charles/St. James 800-731-6801 St. John 800-431-6801 St. Mary 800-844-6508 Terrebonne 855-857-3634 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us	Investigates child abuse and neglect; Validates claims	Ages birth through age 18	No
Bayou Supports and Services Center Now known as: South Central LA Human Service Authority (OCDD related services) 985-449-5167 www.dhh.louisiana.gov (type in "South Central LA human service authority")	Community Support; Residential Programs; A Resource Center for Medical, Dental supports in collaboration with Greater New Orleans Supports and Services Center providing psychiatric services; Supported Independent & Extended Family living	Self Referral For OCDD – Medical Criteria- Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	No MD to sign forms during enrollment
Behavioral Health – South Central LA Human Service Authority 985-858-2931 Terrebonne/Lafourche 800-840-7758 St. John, St. James & St. Charles 800-709-2635 St. Mary/Assumption 800-481-6682 South Lafourche 800-655-8719 www.dhh.louisiana.gov (Type in "South Central Human Service Authority Behavioral Health")	Mental Health & Addictive Disorders ages 0 - adult	Self Referral	No
Children's Special Health Services 985-447-0896 www.dhh.louisiana.gov (Type in "children's special health services")	Regional sub-specialty clinics and care coordination	Financial Criteria; Medical criteria for certain diagnosis and conditions	Yes provide Diagnosis on a prescription
Dental Services 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (type in "dental services – Medicaid")	Dental Services	Medicaid Eligible	No
Dept. of Education Exceptional Children (Child Search) Assumption 985-369-2977 Lafourche 985-447-8181 St. Charles 985-785-6289 St. James 225-265-9011 St. John 985-652-9250 St. Mary 337-828-1767 Terrebonne 985-851-1550 www.louisianaschools.net/lde/pair/1213.html	Developmental Screening; 3 – 5 years Special Ed preschools; Provide therapies (ST, OT, PT)	3 to 21 years old	No
Early Steps SE LA Area Health Education Center 985-447-6550 866-891-9044 www.laeikids.com (Type in "contacts")	Developmental Screening and Early intervention; Therapies (ST, OT, PT)	0 to 3 years old	No

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Emergency/Disaster Am Red Cross 800-229-8191 www.arcno.org United Way www.uwsla.com Houma 985-879-2461 Federal/State Dept of Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov	Emergency relief Vietnamese/Spanish Evacuation guides 24 hr hot line-SSI; WIC; Medicaid; Food Stamps	No out of pocket cost Financial Criteria	No
Families Helping Families Bayou Land 985-447-4461 800-331-5570 www.blfhf.org Family 2 Family Health Information Center www.blfhf.org/f2fhic/index 800-331-5570	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
Food Stamps (SNAP) 888-524-3578 Lafourche 985-447-0938 Terrebonne 985-857-3620 St. Mary 877-276-8308 St Charles 985-758-7135 St John 985-651-2984 St. James 225-869-5371 Assumption 985-369-6134 www.dss.la.gov	Food Stamps	Financial Criteria	No
Medicaid Enrollment Line La CHIP 877-252-2447 www.lachip.org La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com	Health Insurance 24 hours automated service Vietnamese/ Spanish spoken	Financial criteria La MOMS- Pregnancy and up to 60 days post partum	No
Medicaid Medical Transport (non-emergency) Lafourche, Assumption & Terrebonne 800-259-1944 St. John, St. James, St. Charles 800-836-9587 St. Mary 337-828-5779 www.dhh.louisiana.gov (Type in "Medicaid medical transportation")	Transportation (cab) to and from medical appointments; Transports parent and child	Medicaid Eligible	No
Personal Care Services EPSDT (KIDMED referral assistance hotline) www.la-kidmed.com 877-455-9955	Personal Care Services	Medicaid eligible ages 0 - 21 Medical Criteria	No Forms signed during enrollment
Pharmacy Assistance 888-477-2669 Partnership for Prescription Assistance www.pparxla.org Wal-Mart www.walmart.com Walgreens www.walgreens.com Target www.target.com	Find prescription medications for people in need \$4/30 day supply	Fees based on out of pocket cost	No
Shriners Hospitals for Children (Orthopedic Services) Shreveport 318-222-5704 www.shrinershospitals.org	Orthopedic conditions Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from physician
Social Security Disability/SSI Lafourche, Houma 866-899-5631 St. Mary, Assumption 985-384-5301 St. Charles/St. John 800-772-1213 St. James 866-613-3070 www.ssa.gov Nat'l# 800-772-1213	Income for disabled Reapply if denied	Medical Criteria	Diagnosis from physician
Women Infants and Children Assumption 985-369-6031 Lafourche 985-447-0921 Terrebonne 985-857-3601 St. Mary 985-380-2441 St. Charles 985-785-2314 St. James 225-869-3005 St. John 985-536-2172 www.dhh.louisiana.gov (Type in "WIC")	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	Yes MD to sign application/ referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or Diagnoses. When in doubt – refer to the agency and they will determine eligibility.
 Information provided by Louisiana Children's Special Health Services (CSHS) 6/2011 www.dhh.louisiana.gov